

Ward Accreditation for Quality

10% card payments discount**
15% group booking discount**

Friday 28th January 2022

Virtual Conference



Chair & Speakers include:

David Thorpe

Deputy Chief Nurse

West Hertfordshire Hospitals NHS Trust

Christine McKenzie

Professional Lead Executive Nurse Network

The Royal College of Nursing

Kim O'Keeffe

Director of Nursing, Midwifery and AHP's

Louise Dickinson

Acting Deputy Director of Quality Safety and Innovation in Clinical Practice

Royal Cornwall Hospitals NHS Foundation Trust

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Supporting Organisations:



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"I have seen excellent ward accreditation models across the country. Where these have greatest impact, they are embedded in a culture of strong frontline leadership, positive engagement and staff support. The introduction of accreditation has in many areas served truly to empower frontline nurses and midwives – to develop and improve practice, to influence policy and to shape professional strategy ... I strongly support this approach."

Ruth May Chief Nursing Officer for England

"Trusts that have implemented successful accreditation programmes report several key benefits from doing so. These are:

- *Reduces unwarranted variation by providing an evidence-based, standardised approach to supporting the delivery of care and improving quality. It standardises practice in key processes: for example, patient discharge, patient observations, staffing, risk assessments for patients, audits.*
- *Increases staff engagement, encourages team working and improves staff morale, leading to reduced turnover, sickness and reliance on temporary staff.*
- *Helps nurses, midwives and care staff understand what the expected standards are at ward and unit level by providing a clear set of standards and a measure of how well a ward or unit is delivering quality care.*
- *Provides ward-to-board assurance on the quality of care and demonstrates compliance with fundamental standards which enables preparedness for external inspections.*
- *Creates a platform for continuous improvement in patient safety and patient experience, and encourages staff engagement in local quality improvement projects.*
- *Improves accountability and encourages shared governance by enabling a focus on the key risks associated with the delivery of care as well as by identifying excellent practice.*
 - *Provides a platform for shared learning so that wards and units can learn from each other and disseminate excellent practice.*
- *Creates a culture of pride and accomplishment and supports collective leadership, personal and professional development."*

NHS Improvement

This conference focuses on developing systems and processes for ward accreditation for quality. Ward accreditation can be used as a tool to encouraging ownership of continuous quality improvement at ward level, reduce variation and increase staff pride and team working within their ward areas. Through practical case studies of NHS Trusts that have successfully introduced ward accreditation systems the conference will provide practical guide to implementing systems, and improving staff engagement in driving improvement on the ward.

This conference will enable you to:

- Network with colleagues who are working to improve quality through Ward Accreditation
- Learn from outstanding practice in ward accreditation
- Ensuring confidence in your ward accreditation system and learning from trusts that have made revisions to improve ward accreditation systems
- Reflect on national developments and learning including the challenges of Covid-19
- Improve the selection and use of quality metrics and indicators
- Develop your skills in empowering and supporting ward staff to meet the standards
- Learn from the lived experience of a gold standard ward
- Involve patients in ward accreditation and review
- Identify key strategies for aligning Ward Accreditation with CQC Quality Ratings at ward level
- Develop and use trust wide quality ward dashboards
- Understand how to improve patient safety and develop an understanding of human factors
- Self assess and reflect on your own practice
- Gain CPD accreditation points contributing to professional development and revalidation evidence

10.00 Chair's Welcome & Introduction

David Thorpe Deputy Chief Nurse West Hertfordshire Hospitals NHS Trust

10.10 Ward Accreditation: Driving Improvement at Ward Level

Carol Bradley

Lead Nurse - Assessment and Accreditation

Kerry Williams

Deputy Head of Midwifery

University Hospital Leicester NHS Trust

- what matters to people using the service?
- what inspires Ward Leaders to improve?
- tips and advice improving quality at wards level
- celebrating Success and Supporting Wards that are not meeting the standards
- key learning points for delivering improvements at ward level

10.40 Ward Accreditation: Strengthening quality assurance by implementing an evidence-based revision of a ward accreditation programme

Kim O'Keeffe

Director of Nursing, Midwifery and AHP's

with Louise Dickinson

Acting Deputy Director of Quality Safety and Innovation in Clinical Practice

Royal Cornwall Hospitals NHS Foundation Trust

- why we revised our ward accreditation system
- the new ward accreditation programme, referring to the evidence base to re-evaluate the metrics used for assessment
- the integration of five new elements, including direct registered nurse care time and ward climate
- sustaining improvement and ensuring confidence in the programme

11.10 Small Breakout Rooms: a chance to network with your fellow delegates: facilitated interactive discussion

11.35 *Comfort Break*

11.45 EXTENDED SESSION: Developing Ward Accreditation for Quality

Jenny Scott

Lead Nurse for Quality Assurance

Midwifery and Patient Services

Northampton General Hospital NHS Trust

- devising and delivering a quality assurance accreditation scheme - our experience of the nursing assessment and accreditation system
- the challenges of Covid-19 at ward level and adapting accreditation to the pandemic
- what does an accredited ward look like?
- ward accreditation: our experience on maternity wards and our paediatric service
- reducing variation across wards and sharing learning & good practice

12.30 Achieving CQC Outstanding Services through Quality Accreditation

Mr Perbinder Grewal

Vascular Surgeon and Human Factors Trainer

- aligning ward peer review system to the CQC fundamental standards
- the CQC Quality markers
- how to close the gap between the predominant management practices and culture of the NHS and the "microclimate" associated with local QI activities
- advice for meeting CQC Outstanding
- human factors driving improvement

13.00 Supplier Showcase Genome QI - A Ward Accreditation Digital Solution

Dr Michal Gorski CEO Genome

Ms Stacey Hatton Lead Nurse Genome



- enhancing decision-making capabilities
- increasing the drive for positive changes
- generating efficiency savings

13.15 *Lunch Break and Virtual Networking*

14.00 Ward Accreditation - Case studies from Exemplar Wards

Vicky Dunne

Assistant Chief Nurse - Exemplar and Transformation

University College London Hospitals NHS Trust

- meeting quality standards
- the system explained
- case studies from Accredited Exemplar Wards: our experience and what it has meant to us as a team

14.30 EXTENDED SESSION: Driving Pride on the Wards Engaging staff and empowering leadership to improve quality standards on hospital wards

Christine McKenzie

Professional Lead Executive Nurse Network

The Royal College of Nursing

This session includes breakout groups

- encouraging ownership of continuous quality improvement at ward level
- what does well-led mean at ward level?
- engaging and empowering staff to improve the basic standards and quality of care at ward level and reduce variation in standards between wards
- sharing best practice across wards
- increasing staff pride within their ward areas
- examples in practice from a Ward Leader

15.25 *Comfort Break and Virtual Networking*

15.50 Optimising Ward Accreditation

Michelle Hope

Associate Chief Nurse Quality Assurance

West Hertfordshire Hospitals NHS Trust

- impact of covid-19 on ward accreditation – what we did at West Herts
- pausing during rollout of Electronic Patient Records – which we are about to do
- gap analysis of our progress so far and the next steps – we are doing this this month

16.20 Ward Accreditation for Patient Safety

Fiona Holley

Head of Education (Nursing, Midwifery & Allied Health Professionals)

Ashford & St Peters NHS Foundation Trust

- how to improve and measure patient safety and quality on the ward
- ensuring safe staffing
- developing and measuring a safety culture

16.50 *Closing Remarks, followed by Close*

There will be time after each session for Questions and Answers

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Download

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Venue

This conference is on Zoom with interactive breakout sessions and a dedicated, secure landing page with resources available for three months after the event date.

Date

Friday 28th January 2022

Conference Fee

- £295 + VAT (£354) for NHS, Social care, private healthcare organisations and universities.
 £250 + VAT (£300) for voluntary sector / charities.
 £495 + VAT (£594) for commercial organisations.

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Confirmation of Booking

All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 10 days after submitting your booking. The access code for the virtual conference will be sent in the week before the conference.

Exhibition

If you are interested in exhibiting at this event, please contact Carolyn Goodbody on 01932 429933, or email carolyn@hc-uk.org.uk

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